


WCU Campus Store

Course Materials Department

 610 - 436 - 1000

 bookstore@wcupa.edu

inclusiveaccess@wcupa.edu

 wcucampusstore.com

Location

SYKES UNION

110 W. Rosedale Ave

Bottom Floor



Online Ordering

Head to our website and click "Order Textbooks" on our homepage. Fill out your course information and click "Begin Shopping" to see your course materials.

Select which item you'd like on the left and click the "Buy" button to see what formats it is available in.

We offer new, used, and digital books.

In Store

Our textbook department is now counter service. All customers looking to purchase books in store or pick up online orders will need to come to the textbook desk in the bookstore.

Those with questions about textbooks can do the same or reach out to us by calling or emailing. (During our busy periods, like the first week of school, it may take longer to receive a response.)

Be Prepared

To help keep our lines moving please have the following ready

If you are...

-Picking up an online order: Make sure you have received the "Your Order Has Shipped" email and have your order number ready

-Purchasing in store: Know your class information (ex: ACC 202-01) When you come in if we are busy there will be a paper for out to fill out so we can grab your materials quickly and efficiently

-Have a question: Have your order or class info ready if related

Inclusive Access (IA)

Troubleshooting

Please try these before contacting someone for support:

Make sure you are using Google Chrome

Make sure cache and cookies are activated and cleared

Who to contact

If you do not see the Inclusive Access link on D2L:
Contact your professor

If your book is not coming up after you click on the link: Contact the WCU Campus Store

If you are having any issues with courseware:
Contact the publisher of the book

If you are having issues with your Bookshelf/VitalSource account: Contact VitalSource support

If you need help opting in or out of IA: Contact the WCU Campus Store

What is it?

Inclusive Access or IA is our digital cost savings program here at WCU. It provides you with the digital form of the material at the lowest cost to you.

Benefits

-Lowest cost to students

-Charged to tuition bill which allows students to pay using Financial aid or payment plan

-Allows all students to have access on the first day of classes for the same price

-Can be highlighted in and has a notes tab

-Some have additional benefits like assignments inside or related videos and activities for studying

Ebook or Courseware

Inclusive Access materials will either be an ebook or courseware. Ebooks are just the digital form of the text while courseware has add-ons like videos, activities, and assignments.

Accessing IA materials

To access your IA materials, you will go to your course D2L page and click on the Content tab. Then find the Inclusive Access tab. If you are accessing an ebook you will use the "Access VitalSource" link to launch your book. If you are accessing courseware, you will be looking for the publisher's courseware brand link or following instructions from your professor.

What if I don't want IA?

If you do not want to use IA you can opt out and be refunded. You will receive an email about a week before classes begin which has a list of your IA materials and prices and an opt out button at the bottom for you to use. If you choose to opt out, you will be responsible for finding your materials elsewhere.