

Dear Faculty,

Thank you for your partnership in our move to RamPortal. We know it has been a busy time for you and your students as we register for Fall 24 classes in our new RamPortal System.

We wanted to reach out to remind you of how to connect with us if you have any questions or would like any support.

- For support with fall 2024 registration such as removing advising holds, issuing closed class permissions or prerequisite override, use the [Fall 2024 Request Form](#).
- For problems with a student record, complete an [Academic & Enterprise Systems Incident Form](#)
- For feedback on how we can make RamPortal work better for you, or for more information about this shift in Fall 2024 registration please email sis@wcupa.edu
 - We are also sharing out some of the feedback we've heard thus far and our next steps in trying to meet the needs of our community.
https://www.wcupa.edu/academicEnterpriseSystems/student-system-modernization/documents/2024_4_2_Feedback_and_Suggestions.pdf

And **Registration Station** Continues.

Registration Station is real-time support for students as they register for fall courses, and support for the faculty and staff who assist student registration. Stop by for training, trouble-shooting, seeking approval for course registration, resolving registration errors, etc.

We encourage faculty to refer students to Registration Station, if they are looking for assistance navigating the registration process in RamPortal or are encountering registration challenges. Bring your laptop, your questions, and we will be there to help!

April 4 & April 5: 25 University Ave, Registrar's Office
Registration Station will be 9am-6pm Monday through Thursday, 9am-4pm Friday!

Starting Monday April 6th: Stop by the Registrar's Office in 25 University Ave. 8 am – 4:30 pm Monday-Friday for Registration Station Support

Thank you again for everything you are doing to support our transition to RamPortal. Please don't hesitate to reach out if there is anything we can do to help you.

Best, Megan

Megan Jerabek, Ed.D

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